

The Big Game

Ticket T&C's

Ticket Purchasing

- Tickets are sold and provided by fanbaseclub.com, a ticket supplier for NLC. All terms and conditions, rules and regulations, operating procedures and processes are managed by NLC.
- By purchasing a ticket you and all parties assigned to that ticket agree to follow the 'Broadwood Stadium Ground Regulations.' Should you wish to be notified of these regulations please contact Broadwood Stadium.
- You must be at least 18 years old to purchase any ticket.
- To place an order for Tickets please follow the instructions on the Site. You will be given the opportunity to check the details of your order before you confirm it.
- When you place an order, you will receive an acknowledgement e-mail confirming receipt of your order ("Order Confirmation").

Pricing

- All prices are inclusive of VAT.
- All orders are subject to availability and confirmation of the order price.
- Payment may be made by credit or debit card.
- Tickets will be dispatched once payment is confirmed.

Issue of Tickets

- The issue of a Ticket and subsequent access to the Ground is subject to the Terms & Conditions of Entry.
- For Picnic bench and barrel tickets one ticket will be assigned to the lead booker.

Admission to the stadium

- Use of a Ticket constitutes acceptance of the Terms & Conditions of Entry.
- The ticket you have purchased entitles you to use the specific seat or standing section you have been allocated, you are not entitled to enter any other reserved sections or move seats.
- You will be refused entry if you are wearing or try to enter the stadium with any items of clothing or anything else which may cause offence. The safety officer reserves the right to refuse entry on this matter and no refund shall be given.
- You shall not bring or attempt to bring into the Ground any of the following: (i) bottled or canned foods or beverages; (ii) any other foodstuffs; (iii) any alcoholic beverage whatsoever. Refreshment facilities will be made available inside the Ground.
- Each person attending an event at the Ground consents to: (i) the recording of his or her likeness and/or voice by any means (including, but not limited to, audio and visual recordings by television cameras and photographers) (together "Image"); and (ii) the commercial exploitation throughout the world of his/her Image by any means and without compensation
- Broadwood Stadium reserves the right to refuse admission or eject from the Ground any person who fails to comply with the Terms & Conditions of Entry.

Non Transfer of tickets

- The lead booker must attend the event and it is not permitted to transfer tickets to another person.

Changes to dates and refunds

- NLC cannot guarantee that the match will take place, NLC will ensure that every effort is made to ensure the event goes ahead.
- Should the match be cancelled NLC will make every effort to be able to rearrange the event to the new date of fixture.
- Should the event be cancelled due to local weather NLC may look to transfer ticket sales to another fixture date such as another group game that Scotland participates in for Euro 2024.
- Tickets are non refundable.

Lost or Stolen Tickets

- In order to gain admission to the Ground a Ticket must be presented in its entirety at the Match.
- If you believe your ticket may have been stolen, please contact Broadwood Stadium immediately.

Cancellation and Withdrawal of tickets

- You will not be able to cancel your order and/or seek a refund for your Tickets once ordered.
- Without prejudice to any other remedies it may have, Broadwood Stadium shall have the right in the case of any serious or persistent breach of these Terms & Conditions of Entry to cancel and withdraw any Ticket issued to you. In the event of such cancellation no refund will be paid. By way of example, the following circumstances are each considered by Broadwood Stadium to constitute a serious breach of the Terms & Conditions of Entry:

Smoking in any part of the Ground;

Persistent standing in seated areas or gangways whilst the Match is in progress;

Using foul, obscene, abusive, racist language and/or gestures;

Possession of any banner or flag which bears material or slogans which are offensive, obscene, abusive or racist;

Throwing any object which may cause injury or damage to people or property;

Unauthorised sale or transfer of any Ticket to any person (which shall include an attempt to sell or transfer a Ticket);

Misuse of any Ticket;

The supply of any misleading or incorrect information in any application; and/or any failure to pay or default of payment in respect of any sums owing (or any other relevant party) in respect of any Ticket.

Exclusion of Liability

- If NLC fails to comply with these Conditions of Sale and Issue, NLC is responsible for loss or damage you suffer that is a foreseeable result of NLC's breach of these Conditions of Sale,

but NLC is not responsible for any loss or damage that is not foreseeable. Loss or damage is foreseeable if it is an obvious consequence of NLC's breach or if it was contemplated by you and NLC at the time that you and NLC entered into a contract pursuant to these Conditions of Sale and Issue.

- Subject to the above clause, and to the maximum extent permitted by law NLC hereby exclude any liability for loss, injury or damage to persons/property in or around the Ground.
- Neither NLC or Broadwood Stadium shall be responsible for any interrupted and/or restricted view of the Match caused by virtue of: the position of the seat, the action of other spectators, a power outage or any other technical issues that are the fault of an outside contractor of the event.

Contact us

- If you have any queries or questions regarding these terms and conditions please get in touch via broadwoodreception@northlan.gov.uk